

Terms & Conditions

Xperia™ XZ3: Call of Duty: Black Ops 4 Digital Download Launch Offer ("Offer")

In addition to the Offer terms and conditions set out below and the Sony Legal Notice including User Terms and Privacy Notice available at www.sonymobile.com/global-en/legal/, you hereby accept and agree that the rules below apply without limitation to the Offer and your use of this website. In addition, any instructions on how to enter this Offer form part of these terms and conditions.

Promoter: Sony Mobile Communications AB of 221 88 Lund, Sweden.

Promotion Period: 00:00:01 31/08/18 until 23:59:59 31/10/18.

Redemption Period (Call of Duty: Black Ops 4 Digital Standard Edition): Until 30/11/18.

1. This Offer is open to residents of the United Kingdom and Ireland, aged 18 and over only, but not employees or their immediate families of the Promoter, its agents, or anyone professionally connected to the Offer. Purchase, internet access, PlayStation® 4 console and PlayStation Plus subscription required. Keep receipt or online confirmation of purchase.
2. To participate in this Offer you (hereinafter "you" or the "Participant") need to buy an Xperia™ XZ3 (the "Qualifying Device") from a participating retailer (Sony Xperia Store - <https://estore.sonymobile.com/gb/>) during the Promotion Period.
3. Having ordered the Qualifying Device during the Promotion Period, you will be entitled to a Call of Duty: Black Ops 4 digital download through the redemption of a Voucher Code as set out below in accordance with these terms and conditions.
4. Once you've received your new Qualifying Device you need to go to www.sonymobile.com/callofdutyblackops4-UK. You need to do this before 30th November 2018 ("Redemption Period") to claim your Call of Duty: Black Ops 4 download Voucher Code.

To claim your Call of Duty: Black Ops 4 download Voucher Code, go to www.sonymobile.com/callofdutyblackops4-UK once you've received your new Qualifying Device and during the Redemption Period, then enter your Title, First name, Last name, Email address, Mobile number, PlayStation network ID, Date of purchase, Country, Order number, along with your device's EAN Code (This number can be found on the side your device's box under the barcode), your device's IMEI Code (access this by entering *#06# into your new Qualifying Device keypad) and 2x proofs of purchase (uploaded image of your order confirmation and uploaded image of IMEI cut-out of original box packaging). Once you have submitted your claim it will be checked and verified within 14 days. Valid claims will receive a voucher code for the PlayStation store for the Call of Duty: Black Ops 4 download (a "Voucher Code") via email following the 14 day cooling off period expiring. *Please note – depending on the date of your claim this may mean that you receive the Voucher Code to access the game after its release.*

After receiving the Voucher Code you will need to turn on your PlayStation > Go to [Settings] > [PlayStation Network] > [Account Information] > [Wallet] > [Add Funds] and press (X button). Select [Redeem Code]. Carefully enter the Voucher Code and select 'Continue'. The Voucher Code and the content are now applied to your account and will start downloading.

5. **Claims during the Redemption Period can only be made from 31st August 2018 and no later than 30th November 2018.**
6. Call of Duty: Black Ops 4 digital download valued at £59.99 / €69.99 on 1st August 2018.

7. You are only eligible to claim one Call of Duty: Black Ops 4 digital download once per Qualifying Device per household.
8. If there are any discrepancies between the order and claim information provided by you, a member of the customer service team will contact you within 14 days of your claim being submitted online who may ask for additional proof of purchase to be provided (for online orders this will be in the form of a delivery note).
9. If you are required to provide proof of purchase it is acceptable to provide a photocopy.
10. Any queries please visit <http://support.sonymobile.com>.
11. If you return your Qualifying Device because of a change of mind, your claim will be invalidated and you will not be entitled to claim or receive a Voucher Code for the Call of Duty: Black Ops 4 digital download under this Offer. Please also be aware that cutting out your IMEI & EAN Code from the device's original packaging to redeem will prevent you from returning your device, please ensure you are aware of this before claiming. This will not affect your warranty.
12. To redeem a Voucher Code, you will need: (i) the specified hardware; (ii) a Sony Entertainment Network ("SEN") (previously known as PlayStation®Network) account; and (iii) internet services (e.g. broadband, Wi-Fi or mobile internet, depending on your Sony platform).
13. Voucher Codes must be used before 31st December 2018.
14. Voucher Codes that are the subject of your claim are issued by Sony Network Entertainment Europe Limited of 10 Great Marlborough Street, London, W1F 7LP, United Kingdom (Company Reg. no 6020283).
15. Voucher Codes will not be replaced if lost, damaged, stolen or otherwise used without your permission. Sony Network Entertainment Europe Limited reserve the right to terminate or suspend user accounts and request alternative forms of payment, as well as take all actions necessary to protect our interests, if a Voucher Code is fraudulently obtained and used on SEN or to pay for services from PlayStation®Store. If your SEN account is terminated or suspended for these reasons, you may lose any unused SEN wallet funds.
16. Certain content available via Voucher Code may have specific additional restrictions, such as age ratings and usage rights. Children may not be able to access content rated higher than their age.
17. Owing to circumstances outside the reasonable control of the Promoter, and only where circumstances make this unavoidable, the Promoter reserves the right to withdraw or amend the Offer at any time but will use all endeavours to minimise the effect to the consumer in order to avoid disappointment.
18. The Call of Duty: Black Ops 4 digital download and applicable Voucher Codes cannot be exchanged and there is no cash or other reward available, except owing to circumstances outside the reasonable control of the Promoter, the Promoter reserves the right to substitute for a suitable alternative of equal or greater value.
19. You are responsible for any costs or expenses incurred as a result of participation in the Offer (including without limitation the purchase of a Qualifying Device), costs for claiming the Call of Duty: Black Ops 4 digital download including accessing the internet if applicable. Costs to participate in the Offer via the internet may vary so please check with your local service provider for current charges.
20. No responsibility will be accepted by the Promoter for claims that the Voucher Codes or the Call of Duty: Black Ops 4 digital download provided under this Offer were lost, delayed, misdirected, damaged, or undelivered, whether due to technical difficulties affecting electronic communication or any other reason.
21. Any personal information, including, without limitation, your name, age, address (including postcode), mobile phone number and/or email address will be used solely in connection with this Offer and will not be disclosed to any third party except for the purpose of this Offer (including subsequent promotions as stated in these Terms and

Conditions). The Sony Privacy Notice displayed at <http://www.sonymobile.com/global-en/legal/> under "Privacy" applies to any processing of data performed in connection herewith.

22. The Promoter will not be responsible for any failed connection by your attempt to access the website or SEN required for entry for whatever reason.
23. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the prize/gift, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
24. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
25. These terms and conditions shall be governed by and construed in accordance with the laws of England and subject to the exclusive jurisdiction of the courts of England and Wales.

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